Unity House of Troy, Inc. Compliance Program

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What is fraud, waste, and abuse?

Fraud: Illegal act of obtaining something of value through willful misrepresentation.

Waste: Inappropriate use of government funds usually as a result of mismanagement or inadequate oversight (not always an illegal behavior).

Abuse: Deficient or Improper behavior or misuse of authority or position for personal financial interests or those of close family members or business associates (not always an illegal behavior).

Unity House strives to provide an organizational culture that encourages ethical conduct and a commitment to compliance with the law. We value high standards of care and practice and exercise due diligence to prevent and detect fraudulent and/or criminal conduct. Every Unity House employee, manager, executive, board member, volunteer, contractor (including subcontractor and independent contractor), vendor, service recipient, and business associate have a duty to make a good faith report of any suspected fraud, waste, or abuse. You are protected by Unity House's Whistleblower Protection Policy, and reports can be made anonymously through Lighthouse, a third-party vendor.

If you see something that you believe may be unethical and/or may violate any policies, procedures, or laws, it is your responsibility to report it. To make a report, contact the Compliance Officer listed above or make an anonymous report through Lighthouse Hotline Services:

Call Toll-Free Hotline:

(800) 401-8004 (English speaking) (800) 216-1288 (Spanish speaking) Access the Hotline on the Web:

http://www.lighthouse-services.com/unityhouseny

Or via E-mail:

<u>reports@lighthouse-services.com</u> (must include "*Unity House of Troy, NY*" in the report)

Fax:

(215) 689-3885 (must include "Unity House of Troy, NY" in the report)

If you see something, say something!